

Appendix 3 – Contractual requirements of the PCN Enhanced Access Service

Enhanced Access (from 01.10.2022 service provider)	Contract requirements:
Primary Care Network (PCN)	<ul style="list-style-type: none"> • Enhanced access between 6.30pm and 8pm Monday to Friday • Enhanced access between 9am and 5pm on Saturdays • 60 minutes of appointments per 1000 PCN adjusted patients per week • A mix of appointment types, including face to face, telephone, and digital offer (based on patient preferences) • Access to a range of services in the enhanced access period, including enhanced services, i.e., phlebotomy, cervical screening and vaccinations • Provide robust evidence, based on utilisation rates, for the proposed disposition of services throughout the week • Service should be accessible to whole PCN population and with integrated systems to support continuation of General Practice service • Make use of a multi-disciplinary team of healthcare professionals including GPs, Nurses and ARRS workforce • Make all appointments within “Enhanced Access” available to allow direct booking from Practices and NHS111.

Appendix 4 - PCN DES Enhanced Access weekly hours

PCN	PCN adjusted population (1 January 22)	Total hours capacity (per week)
Ardwick and Longsight	89,286.276	89.25
Cheetham Hill and Crumpsall	64,570.657	64.50
City Centre and Ancoats	40,575.778	40.50
Clayton, Beswick and Openshaw	61,058.486	61.00
Didsbury, Chorlton Park and Burnage	42,956.444	43.00
Gorton and Levenshulme	59,361.944	59.25
Higher Blackley, Harpurhey and Charlestown	63,978.029	64.00
Hulme and City Centre South	43,083.313	43.00
Miles Platting, Newton Heath and Moston	58,326.585	58.25
Northenden and Brooklands (Wythenshawe)	32,996.137	33.00
Better Health Mcr	36,397.302	36.25
West Central Manchester	58,281.333	58.25
Withington and Fallowfield	53,253.603	53.25
Wythenshawe	68,991.315	69.00
Grand Total	773,117.202	772.50